

cfb Medical Centre

QUESTIONNAIRE FOR ALL PEOPLE REGISTERING AS MEMBERS

GENERAL INFORMATION

DATE OF JOINING:

MEMBERSHIP CLASS: MEMBERSHIP NO.:

MR./MRS./MISS/MASTER SURNAME

..... GIVEN NAME (S)

MARITAL STATUS: DATE OF BIRTH

RESIDENTIAL ADDRESS:

DISTANCE FROM CLINIC: KMS. P.O. BOX:

TEL: NO. E-MAIL:

NEXT OF KIN: CONTACT NO.:

COMPANY OR PERSONAL REGISTRATION COMPANY

IF COMPANY - NAME OF RESPONSIBLE INDIVIDUAL:

COMPANY BOX NO.: ADDRESS:

MEDICAL

BLOOD GROUP

Rh Factor

PREVIOUS MAJOR ILLNESSES:

CURRENT MEDICAL CONDITION:

ALLERGIES:

REGULAR MEDICATION:

DATE OF TETANUS BOOSTER: DAILY CIGARETTE CONSUMPTION:

LADIES ONLY - DATE OF LAST CERVICAL SMEAR:

COMPLETE FOR CHILDREN UNDER 10 YEARS ONLY

VACCINATIONS - PLEASE TICK WHICH VACCINATIONS HAVE BEEN GIVEN & THE DATE.

POLIO (oral) 1 2 3 BOOSTER

DPT/Hib 1 2 3 BOOSTER

HEP B 1 2 3 BOOSTER

BCG: MEASLES: MMR

PRE-SCHOOL BOOSTER:

CURRENT HEIGHT: CMS. CURRENT WEIGHT: KGS.

DATE OF JOINING:

Services NOT covered by clinic membership

- 1 **During the first two weeks of clinic membership, ONLY CONSULTATIONS plus a few basic tests are covered - e.g. (MP, Hb WBC, Sugar & urine) everything else is to be paid for.
The same applies to Visitors**
- 2 Pharmaceuticals are charged separately
- 3 **Medicals:**
 - i Non-disease related medical examinations and any test related to such medical examination, such as insurance, immigration and visa medicals. However these can be done on request and clinic members pay the relevant charges.
 - ii Routine health checks, laboratory tests and X-rays carried out at the patient's personal request are to be paid and will be charged 100%.
 - iii Flying medicals will be charged for the first two years of clinic membership after which they are covered.
 - iv Charges are available on request.
- 4 Vaccinations and inoculations other than those included in the under-5 program, e.g. Hepatitis A & B, Rabies, Typhoid, Meningitis.
- 5 Specialists fees, when a patient has a consultation with a specialist other than the surgeons, paediatricians, gynaecologists, dermatologists, orthopaedic or ENT specialist who routinely hold clinics at cfb, or when one of the above specialist's called to see a patient outside of the routine session.
- 6 Audiology is now available. The Audiologist can be seen by appointment and on advance payment of the consultation fee.
- 7 If a patient undergoes any treatment or diagnostic procedure at any other medical centre the cost must be met by the patient and is not covered by cfb membership. This includes:
 - a) in-patient treatment at any hospital, including cfb Hospital, unless the patient is a member, and
 - b) all lab tests and specimens sent out to any other medical centre or laboratory (e.g. pap smears, histopathology specimens, special lab tests etc.) In this case the patient will be charged the courier fee, if appropriate, plus the cost of the test
- 8 Members of less than three years duration, who have a chronic illness diagnosed somewhere other than cfb Medical Centre (e.g. South Africa), and are given a list of the tests by the diagnosing doctor to be done on a regular basis to monitor the treatment and progress of the disease, will have to pay for these tests.
- 9 Dental treatment.

Services NOT covered by Hospital membership

- 1 Drugs are charged individually, this includes anaesthetic drugs and gases (except oxygen).
- 2 Tests and treatments done at other medical clinics are not covered by cfb membership.
- 3 Outpatient consultations in cfb clinic
- 4 A light breakfast is provided, but all other meals may be brought in or purchased through the outside caterer.
- 5 Any admission in excess of ten days will incur a minimum charge per day for the next ten days, and a commercial daily charge thereafter.
6. **Exclusion period for excluded conditions**

Hospital membership becomes effective after seven days, but a further "waiting" or "exclusion" period may be applicable before hospital coverage becomes fully effective. This applies to new members with certain **pre-existing** medical or surgical conditions. A new member who is suffering from a condition which is subject to an exclusion period may be admitted to hospital and receive treatment for that condition provided he or she pays the full rate for that treatment. The daily bed fee would be charged at a reduced rate.

The waiting or exclusion period varies as set out below:

- i One year for any admission relating to pre-existing condition or illness such as diabetes, high blood pressure or heart disease (these are examples only)
- ii One year for child delivery & any admission relating to the pregnancy.
- iii Two years for any illness directly relating to HIV/Aids such as Kaposi's sarcoma, Pneumocystis carinii and TB etc.
- iv An expectant mother who is HIV positive is not covered for TWO YEARS for delivery of her baby if the chosen birth method is elective caesarian section. In this case she will have to pay for delivery & any admission relating to the pregnancy.

Once the exclusion period has expired any admission is covered by the hospital membership.

NB:

A patient admitted with a pre-existing condition during the exclusion period would pay for use of the ambulance if required.

- 7 Surgical procedures - certain conditions requiring surgical treatment, even if not declared, are regarded pre-existing and not covered for the first year of hospital membership. This applies to such conditions as cataract, benign prostatic hypertrophy, hysterectomy for fibroids or menorrhagia, hernia, hydrocele, congenital diseases, fistula-in-ano, gall stones, sinusitis, tonsillectomy & adenoidectomy, circumcision (unless directly related to disease or injury) etc. (this list is for example only).

Patients are advised to check with the doctor before surgery to find out about possible charges.
A full list of charges is available at the accounts office.
- 8 If a hospital member undergoes surgery entirely at his/her own request, which is not recommended by the doctor for medical reasons, then he/she will be asked to pay for the surgery. This also applies to family planning procedures (vasectomy & tubal ligation).
- 9 Patients admitted with a self induced condition (such as alcohol abuse, drug abuse etc.) are not covered for treatment.
- 10 If a consultant who is on a retainer is called in, the fee is paid by the patient.
- 11 **Psychiatric cases**

cfb is unable to admit patients suffering from psychiatric disorders or substance abuse due to a lack of suitable facilities and staff trained in psychiatry. It may be possible for a patient to be kept in the OPD treatment room for a few hours whilst alternative arrangements are being made by the patient or the relatives.

NB: The decision of the doctor in charge of the hospital is final.